# P2P - Person 2 Person Payments (available via Mobile Banking

App only)

## **Frequently Asked Questions**

#### What is Person 2 person Payments?

Person 2 Person Payments is a quick, safe, secure way to pay another person with just a mobile phone number or email address.

#### How does it work?

Once you enroll your debit card, simply enter the recipient's phone number or email address, along with the amount being transferred. The recipient will receive a text message or an email with a link. They will need to click the link and enter their debit card number or their banking information (routing and account number) to receive the money.

#### What can I use to make a P2P Payment?

You will be able to send money using your mobile device with the Bank of Ripley/Bank of Tipton Mobile App.

#### Will any personal information be shared with my recipient?

No, they will receive a text message or an email stating your name and that you are sending a payment.

## What recipient information do I need to make the transfer?

The recipient's name and mobile phone number or email address.

#### When will the funds be debited from my account?

Funds will be debited from your account on the day the funds are initiated.

#### Does my recipient need an account at Bank of Ripley or Bank of Tipton?

No the recipient can bank anywhere; all they need is a debit card attached to a U.S. checking account. All you will need to send the funds is the recipents mobile phone number or email address.

## How soon will my recipient get the money I sent?

After they enter their bank information they will receive the funds on the same day if using debit card number or 1-2 days if using bank's routing and account numbers.

## Will I be notified when my receiver gets my payment?

No, however you can view your transaction history to see if the money has been received.

## How much can I send with Person 2 Person Payments?

Up to \$500 per day.

### Are there any fees?

Yes you will be charged \$1.50 for every transaction.

## Can I cancel a payment?

Yes through your mobile banking you are able to delete payments if they have not been received by the payee.

## How will my recipient be notified?

Your recipient will receive a text or an email stating you have sent a payment; they will need to click a link, enter their debit card information or bank information.